

Message

From: ServiceDesk v11 Notification [NoReply@state.ma.us]
Sent: 2/22/2012 4:56:58 PM
To: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]
Subject: Incident 845643 Created

Incident 845643 Initial.

Assigned to:

Customer: Hanchett, James L

Description: HSLI - REMOTE - James is out at UMass Amherst. He reports his whole office is down. No LAN, or WAN connectivity. (413) 545-2601

Customers, click on the following URL to view Incident:

If you have any further questions please contact the Customer Service Center at: 617-660-5230

Note: This is an auto-generated notification from the EOHHS Service Desk application. Please do not reply to this email.